Greetings!

The Quarterly Data Matters Training Newsletter will be sent out in January, April, July and October.

2019 Oral Abstract Award Recipient Clinical Research Professionals Data Management Conference
Houston, Texas, USA

We’re excited to announce this year’s award for best oral abstract went to Lorraine Hernandez, whose presentation was titled: "Use of CIBMTR Special Interim Audit to Design a 1:1 Physician Guided Review Process".

Oral abstracts were also presented by:
- Tracy Coyne (Wake Forest Comprehensive Cancer Center) - Presentation: "Rebuilding a Data Program from Ground Zero"
- Cinthya Corrêa da Silva (Hospital Israelita Albert Einstein), Anderson João Simione (Hospital Amaral Carvalho) - Presentation: "Collection of Survival and Clinical Data for Multicenter Clinical Trials Using the QlikView App provided by CIBMTR"

All presentations from the Clinical Research Professionals / Data Management can be found on the CIBMTR website, at: https://www.cibmtr.org/Meetings/Materials/CRPDMC/Pages/2019-Clinical-Research-Professionals--Data-Management.aspx

Kay Gardner is announcing the oral abstract winner. In the photo from right to left, the participants are as follows:

**Tracy Coyne** (Wake Forest Comprehensive Cancer Center)
**Lorraine Hernandez** (Cedars-Sinai Medical Center)
Introducing the Center Support Model

CIBMTR is pleased to announce a new Center Support Model, called ServiceNow, which will be implemented for use by all CIBMTR centers on Wednesday, May 22, 2019. This new model will deliver a more flexible and service-oriented experience for centers. A link to ServiceNow will be provided prior to the go-live date.

- **Customer Service**: Quality of customer service will improve due to better transparency and improved turnaround times.
- **CRCs**: Most centers will no longer be assigned a specific CRC. However, centers that are new or have new data management staff; or have issues with CPI and/or audit will continue to have specific CRC support.
- **Self-Service**: Questions and/or requests will be entered into a single location, making it more efficient for centers to manage. ServiceNow will offer robust self-service capability with access to:
  - Knowledge-based articles
  - Link to the Forms Instruction Manual, and
  - Ability to ask a question or make a request.
- **Visibility**: Data Managers will be able to track the progress of their questions/requests.
- **Reporting**: CIBMTR will have the ability to track metrics and trend questions or concerns. This will ensure timely changes to the system or processes.

**WHAT IS THE SAME?**
- Technical issues continue to be addressed by the NMDP/Be The Match IT Service Desk

**UPCOMING EVENTS:**
- **TCT Presentation**: The recording of the Center Support Model presentation at the CRP/Data Management Conference on 2/20/19 will be available 6-8 weeks after TCT. The presentation slides are posted on the CIBMTR website.
- **Lunch & Learns**: Prior to Go-Live, CIBMTR will schedule several Lunch & Learn sessions via Webex to review how Centers will utilize the new system.
- **Go-Live**: A Go-Live Command Center will be based out of the Minneapolis campus May 22-24 to provide extra support.

If you have questions regarding the new Center Support Model implementation, please contact Eileen Tuschl (etuschl@mcw.edu) or Angela Hauck (ahauck@nmdp.org).

Critical Field Lists Available Now on the CIBMTR Portal

To assist with internal audits, critical field lists are now available on the CIBMTR Portal. To download, log into the CIBMTR Portal at https://portal.cibmtr.org. Go to the Audit Data Section (Figure 1) for a list of Excel documents with the header Critical Fields (Figure 2). These spreadsheets include all of the critical fields on the current versions of the CIBMTR forms.

The spreadsheets include four types of fields in the Audit Status column: Critical, Random, Show, and Excluded.
- **Critical** fields are always selected for audit and count towards the audit critical field error rate. The critical field error rate determines whether a center passes or fails a CIBMTR audit.
- **Random** fields are eligible to be randomly selected for audit. These do not count towards the critical field error rate, but are included in the random field error rate and overall error rate.
- **Show** fields may be viewed and changed during an audit, but are never selected as a critical or random fields. Changes in these fields will not count towards audit error rates.
- **Excluded** fields are never included in an audit and are not visible to the auditors.

There is some variation in which questions on the form are critical fields depending on the product type, disease subtype, etc. Use the tabs at the bottom of each spreadsheet to navigate to these different questions trees (Figure 3). To assist with calculating error rates, the top of each spreadsheet includes a count of all the critical fields on that form (Figure 4).

If you have questions about the CIBMTR Portal, email CIBMTR-portalhelp@mcw.edu.
Forms Revision Update:
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<thead>
<tr>
<th>Form</th>
<th>Anticipated Release Date</th>
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<tr>
<td>Indication for CRID Assignment (2814)</td>
<td>Spring Release 2019</td>
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<td>BMT CTN 1702 Supplemental Form (2532)*</td>
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<td>CRID Assignment Form (2804)</td>
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<td>Disease Classification Form (2402)</td>
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<td>Post-Transplant Essential Data (2450)</td>
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<tr>
<td>Plasma Cell Disorders/ Multiple Myeloma (2016/2116)</td>
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*Indicates New Form

Quick Links

- **CIBMTR Online Training webpage** - to read course descriptions and access eLearning modules
- **CIBMTRRecipientForms@nmdp.org** - to submit recipient forms and communications to CRCs
- **Look Up Your CRC** - to discover who your assigned CRC is by entering your name and center
- **Past Newsletters and eBlasts** - to refresh your memory on news we've sent
- **cibmtrformfeedback@nmdp.org** - send comments about forms or volunteering for forms revision

**CIBMTR on Facebook and Twitter**

Like us on Facebook and follow us on Twitter to stay up-to-date with important news and events. We promote our publications, share important content from other organizations, and advertise our key meetings and events. Join us today!

facebook.com/theCIBMTR
CIBMTR® (Center for International Blood and Marrow Transplant Research®) is a research collaboration between the National Marrow Donor Program®/Be The Match® and Medical College of Wisconsin.