



# Time Sensitive: CPI and ServiceNow Portal Updates

In order for CRCs to complete end of trimester CPI requests, all technical requests (add, delete, reset, and transfer forms) must be submitted by end of day, Wednesday, August 28<sup>th</sup>.

CIBMTR Center Support will be **closed Monday, September 2nd** for Labor Day and **Wednesday, September 18th** for staff training. While we will be unavailable, you can still submit questions and requests through the ServiceNow portal (<https://nmdp.service-now.com/csm>). Thank you and we look forward to providing a smooth and seamless support experience for your Center.

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