



ServiceNow Go Live - Tomorrow!

Greetings,

As a reminder, tomorrow we will be going live with the new Center Support Model in ServiceNow! Instead of emailing an individual clinical research coordinator, you will be entering your questions and issues into ServiceNow, our new customer service portal.

You may wish to bookmark the ServiceNow portal for quick access in the future:

<https://nmdp.service-now.com/csm>.

You can find the ServiceNow Reference Guide [here](#).

If you wish to view the training video from the webinar, the password is "service" [click here to open the video](#).

Thank you!

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