



# CIBMTR Center Support Will Be Closed July 3rd

CIBMTR Center Support will be closed Friday, July 3<sup>rd</sup> in observance of Independence Day. While we will be unavailable, you can still submit questions and request through the CIBMTR Center Support (<http://nmdp.servicenow.com/csm>). Thank you and we look forward to providing a smooth and seamless support experience for your Center.

---

## Manual Access

We are currently experiencing some minor issues with the CIBMTR Forms Instruction Manual when trying to access links. While this issue is only affecting a few users, we would like to notify the network and provide a “work around” solution until the issue is fixed. If you are not able to access a link, “right click” on the link instead. This will open the section of the manual in a new window.

We are working to correct this issue. If you are still unable to access the link by this method, please notify us by submitting a ticket through ServiceNow.